

#### SHARE THIS MAILER WITH OTHERS

Please share this brochure with your employees or members of your household to inform them about pipeline safety guidelines. It is also a good idea to post it on the bulletin board or in a visible location. If you would like to have additional copies of this brochure please contact CNNGA at **1-800-221-8109**.

#### HOW TO IDENTIFY A PIPELINE LEAK:

Leaks on natural gas transmission pipelines are rare occurrences. Despite CNNGA's best efforts to prevent pipeline leaks, they can occur. Signs of a leak along the right-of-way include:

- Dead or discolored vegetation
- A hissing or roaring sound
- Dirt or debris blowing up into the air
- Persistent bubbles in streams, ponds or wet areas
- Flames if a leak has ignited
- The smell of rotten eggs

**Note:** Natural gas is colorless and odorless. To aid in indicating leaks or an unintentional release, CNNGA's suppliers add a harmless odorant (mercaptan) to help people smell gas, in the event a leak occurs. Leaks can be dangerous. Natural gas is flammable and can be ignited by any ignition source, such as, open flames, electric spark, static electricity, smoking, cell phones, ringing a doorbell, starting or running vehicles, etc. **Remember, if it's on, leave it on, if it's off, leave it off.**

#### WHAT TO DO IF A LEAK IS DETECTED OR SUSPECTED.

If you notice any of these conditions, leave the area immediately and warn others to stay away.

Contact your local fire department **(911)** and CNNGA at **1-800-221-8109**. Please give us your name and your phone number, a description of the leak and its location.

Do not strike a match, start an engine or operate an electric switch in the area.

**ALWAYS CALL 811 BEFORE YOU DIG  
or CLICK [www.sc811.com](http://www.sc811.com)  
IT'S THE LAW.**

HELP PROTECT PUBLIC AND PRIVATE PROPERTY,  
PREVENT INTERRUPTION OF VITAL PUBLIC UTILITY OR MUNICIPAL SERVICES.



[www.cnnga.com](http://www.cnnga.com)

*A public safety message brought to you by CNNGA*



Clinton Newberry Natural Gas Authority  
P. O. Box 511, Clinton, South Carolina 29325



**A MESSAGE FOR YOU  
ABOUT PIPELINE SAFETY**

# **DANGER**

# **NATURAL GAS PIPELINE**

CLINTON-NEWBERRY NATURAL GAS AUTHORITY

**1-800-221-8109**

**FOR LOCATES - 811**

## **YOUR PIPELINE NEIGHBOR**

**Information about our natural  
gas pipeline in your area.**



**Know what's below.  
Call before you dig.  
It's the Law.**

**[www.sc811.com](http://www.sc811.com)**



**Clinton Newberry Natural Gas Authority (CNNGA)** is providing you with this public safety information because we own and operate a high-pressure natural gas pipeline system near your home or business. Most of our facilities are underground so you may not give us much thought. However, we think it is important that we work together for your safety and to protect the integrity of the pipeline system. This brochure explains more about our operations, what you should do in the event of an emergency, and how you can contribute to pipeline safety.

South Carolina has a vast underground infrastructure of pipelines, conduits, wires, and cables that are critical to supporting the basic public services in your area. This infrastructure provides our state with crude oil and refined petroleum products, natural gas, telecommunications, electricity, water, sewage, cable television, and other vital products and services. Disruption of any of these underground facilities could affect the safety of the public, the environment, and continued service reliability.

One of the leading causes of disruption to underground facilities is external force damage that occurs during excavation activities. Such damage is usually preventable and the responsibility for preventing underground facility damage is shared by all. Advanced planning, effective use of the one-call system, accurate locating and marking of underground facilities, and the use of safe digging practices can all be very effective in reducing underground facility damage.

**INTRODUCTION**

This public safety information is being sent to you by Clinton Newberry Natural Gas Authority (CNNGA). Through our pipelines we transport clean, efficient, environment-friendly natural gas. It is used for heating homes, cooking, water heating, gas fireplaces, and many other home uses. Natural gas also is vital for fueling our area’s businesses and industries.

**PARTNERS IN PIPELINE SAFETY: CNNGA AND YOU**

Our pipelines cross rural areas, residential areas, and business districts. Buried under ground, these transmission pipelines operate at very high pressures.

We operate our pipelines in safe, efficient, and environmentally responsible manners. Even so, pipeline safety is everyone’s responsibility. Knowing the basics about pipeline safety will help you avoid damaging the pipeline as well as surrounding property. It also may prevent you from injuring yourself and others.

**HOW TO KNOW IF A PIPELINE IS NEAR: AWARENESS**

CNNGA transmission pipelines are identified with yellow markers and warning signs. Markers are visible where pipelines cross roadways, streams, some property lines, and other boundaries. If there is a prob-

lem, or if you have a question about the pipelines; the signs display a phone number to reach CNNGA 24 hours a day, seven days a week. Pipeline markers DO NOT indicate the exact location of the pipeline. They may or may not be directly under a marker.

Some of our pipelines are located in restricted-use rights-of-way, which we have purchased. CNNGA has the right to access, operate, and maintain its pipelines and other assets within these rights-of-way. Maintaining the right-of-way generally involves mowing the grass and keeping the right-of-way free of encroachments. Unauthorized encroachments may include buildings, swimming pools, and other structures that might restrict access to the pipeline rights-of-way.

**HOW TO AVOID DAMAGING THE PIPELINE: CALL BEFORE YOU DIG**

The cornerstone of damage prevention is the one-call system. In South Carolina, call 811 or visit their website at [www.sc811.com](http://www.sc811.com). This service is free. If you plan to do any digging or excavating, you must call 811. They will in turn notify us and other utility members of your intentions to dig. We will come and mark our line(s) in the proposed dig area.

**Dig Safely.**

Join us in participating in the Dig Safely campaign that will keep you, your family, your employees, and the community safe when performing excavations. A call to 811 is required prior to excavating activities.

- 1. Call before you dig.
- 2. Wait the required time.
- 3. Respect all markings.
- 4. Dig with care.



**Keep what’s above our land safe by understanding what’s below.**

**Please Note: A minimum notice of 3 full working days, not counting the day of the call, holidays, or weekends is required. Do not dig before calling 811, it’s the law. Once the lines have been located, there is still a tolerance zone. Any digging within 24 inches on either side of the marks, plus half the diameter of the pipeline, must be hand dug.**

Excavating or other soil moving activities associated with construction or landscaping cause the most damage to buried pipelines. If you disturb, nick, chip, scratch, or dent a pipeline or coating, you must report it immediately to CNNGA at 1-800-221-8109. Any of these mishaps can cause

steel lines to corrode or weaken, causing a pipeline emergency. It could be days, weeks, or even years after what seems to be the slightest of damage. For everyone’s safety, please call and let us know.

Here are a few examples that require you to notify 811, but are not limited to, trenching, boring, blasting, ditching, grading, constructing a drainage ditch, road or driveway, etc. More common activities that pose threats to our pipeline from homeowners or contractors include: building fences, planting trees or shrubs, sub soiling, installing utility lines, swimming pools, water wells, antennas, sprinklers, septic systems, basketball goals, mail boxes, etc. Any of these activities require advance notice to utility companies through the one-call system.

**IMPORTANT THINGS TO KNOW ABOUT THE RIGHT-OF-WAY:**

It is illegal to damage a facility or remove any markers or signs that belong to CNNGA.

No permanent structures (storage buildings, sheds, deer stands, etc.) or bodies of water (pools, ponds, lakes, etc.) may be built or placed within the right-of-way.

Installation of driveways, roadways, fences, and other utility lines must be approved and permitted by CNNGA prior to the construction. Please call 1-800-221-8109 for approval and permitting.

No trees may be planted within the right-of-way. You may, however, plant flowers and small shrubs. Row-crop farming is also permitted.

Building materials such as lumber, rocks, dirt, etc. may not be stored within the right-of-way.

Changing the ground elevation by either adding or removing soil from the right-of-way is not permitted.

Crossing the right-of-way with heavy loads (i.e. logging operations) must be reviewed for safety and approved by CNNGA.

**SAFETY AT EVERY STEP OF THE WAY.**

Safety is always first at CNNGA. Our pipelines are designed and constructed using the latest technology and the highest safety standards. We operate our pipelines in accordance with all state and federal regulations. Our company also follows a rigorous inspection and testing schedule for equipment, pipe and safety devices. CNNGA monitors its pipelines through a state-of-the- art control center 24 hours a day, 365 days a year. We are committed to the safety of the public and the protection of the environment. We also are committed to maintaining service to the many customers who depend on natural gas to fuel their homes and businesses.